

JEANO ERMITAÑO

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PROFESSIONAL SUMMARY

Senior ICT Leader and **Master of Information Systems** (UPOU). As Program Head, I directed **20+** professionals to drive **70%** service adoption of **1,000+** stakeholders. Specialist in consultancy and security awareness training, integrated with a technical practice in penetration testing, SIEM operations, and vulnerability research.

SKILLS

Offensive Security	Vulnerability research and disclosure with OSINT, Nmap, Burp Suite, MITRE ATT&CK
Defensive Security	Endpoint monitoring and active response using Wazuh SIEM/XDR and VirusTotal
Digital Forensics	Network analysis (Wireshark), dynamic analysis (OllyDbg), static analysis (ILSpy)
Secure Engineering	Infrastructure hardening and Java/C# (.NET) development applying OWASP Top 10
IT Consultancy	Digital transformation; Change management (migrations); Infrastructure procurement

EXPERIENCE

ICT Program Head, STI College Las Piñas

July 2019 - January 2026

- **Strategic Leadership:** Directed a team of **20+** professionals using Agile mindset; managed the end-to-end talent lifecycle including onboarding, technical training, performance review, and administrative support.
- **Operational Excellence:** Achieved a **70%** increase in service adoption by pioneering client engagement opportunities; maintained growth through optimal resource allocation and process automation.
- **Crisis Management:** Served as a subject matter expert and consultant for the digital transformation of onsite services to online platforms during the pandemic, ensuring business continuity for **1,000+** stakeholders.
- **Security Advocacy:** Championed institutional cyber hygiene and security awareness training; provided cybersecurity mentorship resulting in **3** successful EC-Council Ethical Hacking certifications; internally disclosed vulnerabilities using TTP mapped to the MITRE ATT&CK framework.
- **Compliance:** Audited service delivery to ensure compliance with curriculum and operational expectations; served as technical panel during BSIT and BSCS capstone presentation to ensure project integrity.
- **Cross-Functional Collaboration:** Worked with Admissions department for client acquisition activities; resolved high-level escalations from Registrar and Guidance offices; served as technical consultant on infrastructure for the MIS department; coordinated partnerships with both student and professional organizations.

Web Designer, Personiv

June 2016 - February 2019

- **Global Change Management:** Served as a subject matter expert in Gurugram, **India** to manage web designer expectations during migration to a new design tool, while assisting in Level 2 escalations from **America**.
- **Operational Excellence:** Exceeded SLA by producing new website builds in under **4** hours, website re-design in under **3** hours, and website modifications in under **1** hour.
- **Compliance:** Audited SEO and website performance using Google Lighthouse; Conducted regional research to localize web assets, ensuring environmental and cultural relevance of website design.

EDUCATION

Master of Information Systems, University of the Philippines-Open University

2016 - 2018

- Competencies: IS Strategic Planning, IT Governance, Advanced System Design and Development

Bachelor of Science in Information Systems, De La Salle-College of Saint Benilde

2012 - 2015

- Competencies: System Analysis and Design, Java/C# (.NET) Development, Information Security

CERTIFICATIONS

Cybersecurity	Certified in Cybersecurity (CC) , ISC2 Introduction to Cybersecurity , Cisco HCIA-Security , Huawei
Offensive Security	Ethical Hacking Essentials (EHE) , EC-Council Introduction to Penetration Testing , Security Blue Team Network Enumeration with Nmap by Hack The Box , LinkedIn
Defense Security	Vulnerability Management , Qualys Introduction to Incident Command System , FEMA
Cloud	Cloud Digital Leader , Google Image Management and Elastic Volume Service , Huawei HCIA-Cloud Computing , Huawei
Engineering	Java Explorer , Oracle Blockchain Xcellerator Experts Program , UnionBank

PROJECTS

On-Premise Security Operations Center (SOC) On-going

- Deployed Wazuh SIEM/XDR on 4 endpoints: 2 physical Windows machines; 2 Ubuntu virtual machines. Configured active response with VirusTotal integration. [View documentation.](#)
- *In Progress: Automated case management with IOC enrichment by integrating Shuffle SOAR and DFIR-IRIS.*

Cybersecurity Certification Mentorship December 2025

- Delivered ethical hacking curricula to a class of 40 students; successfully prepared and mentored 3 students to pass EC-Council's Ethical Hacking Essentials exam. [View post.](#)

Philippine Robotics Cup Collaboration October 2025

- Directed a cohort of 20 BSCPE students to serve as ushers and referees for Creotec Philippines Inc. [View post.](#)

XPERIENCE / XCITE January - May 2024

- Pioneered the first-ever ICT Summit, XPERIENCE, at STI College Las Piñas together with faculties and student volunteers. Sustained momentum to the following semester with XCITE before turning over project implementation plan to student organizations. [View post.](#)

Nationwide 10th Test of Practical Competency in IT (TOPCIT) April 2024

- Spearheaded STI College Las Piñas's participation to the 10th TOPCIT by invitation of Commission on Higher Education, where over 100 BSIT and BSCS students took the test. [View Post.](#)

Compliance for Bachelor of Multimedia Arts Program Recognition July 2020

- Initiated the institutional membership of STI College Las Piñas in the Animation Council of the Philippines (ACPI), a requirement of Commission on Higher Education.

Blockchain Xcellerator Experts Program November 2019

- Led a team of 3 professionals to the final round of U:HACK, a hackathon by UnionBank. [View source code.](#)

AWARDS

GPS Award, STI College Las Piñas October 2025

- Recognized during STI Students' Choice Awards as a teacher who is devoted to guiding and mentoring students in achieving their goals. [View post.](#)

AFFILIATIONS

Member, Philippine Institute of Cyber Security Professionals May 2025 - Present